

Instructions on Obtaining Password Palm Beach County Firefighters Employee Benefits Fund Web Site.

The following instructions are for the Member/Participants only (employee and retiree) of the Benefits Fund. The dependents do not have a have an account for access to the Member Only side of the web site. Members/Participants will need to change password and login to the web site in order to vote in the upcoming Trustee election.

- 1 - Go to the Benefits Fund homepage www.myffbenefits.com
- 2 - Click on "Forgot your Login" inside the Member Login box located bottom right side.
- 3 - Insert your email that was given to the Benefits Fund and the system will send you your username.
- 4 - Once you receive your username, go back to the same "Forgot your Login" box and put your username in and a link to change your password will be sent to you. You will have 24 hours to click on the email link and reset your password to your choice.

If your Email is not on file you will receive the following message.

**The Information You Submitted Was Not Found In Our System,
OR Your Account Does Not Have a Valid Email Address.**

You will need to send an email to Rick Rhodes at rrhodes@myffbenefits.com with the following information and the username will be emailed back to you.

Name

Address

Phone

UMR ID #